Blum Warranty Information

Congratulations!

The product you have purchased includes Blum lift systems, concealed hinges and/or drawer runners, the finest in functional hardware. In keeping with our commitment to quality, integrity, and expert workmanship, this hardware meets or exceeds the highest industry standard requirements.

Limited warranty

Blum Canada Ltd. warrants its lift systems, hinges and/or drawer runners, contained in this product, but not the product itself, against defects in material and workmanship for as long as the original consumer purchaser owns the products. Blum Canada will send the original consumer purchaser, without charge, new Blum hardware to replace any defective Blum hardware subject to this warranty. This warranty is a warranty of replacement only.

Blum Canada Ltd. specifically does not warrant removal of the defective hardware nor installation of the new hardware. This warranty does not cover hardware which has been incorrectly installed, exposed to excessive loads or otherwise used in any manner contrary to its intended purpose. In the event the defective Blum hardware is obsolete or has been discontinued, Blum Canada Ltd. reserves the right to replace the defective hardware with a current offering. No guarantee of interchangeability is offered.

Under this warranty policy, machine and assembly device defects are covered for a period of 1 year from date of delivery, subject to consideration of reasonable us and care. Within this period all damaged or defective machines and/or components are subject to inspection by a Blum representative before a part, repair service or full replacement is approved. A defective machine may be required to be shipped pre-paid to Blum Canada Ltd.

Under this warranty policy, SERVO-DRIVE drive units and transformers are covered for a period of 5 years plus a grace period of 12 months for delivery. The attached SERVO-DRIVE Warranty Replacement Parts Form must be completed before a warranty replacement is approved. At Blum's discretion some SERVO-DRIVE articles must be returned to Blum Canada Ltd. to receive a replacement.

Replacement procedure:

To obtain a replacement within 30 days of discovery of the defect, please contact us at:

Blum Canada Limited
Customer Service
6775 Maritz Drive
Mississauga, Ontario, L5W 0H5
E-mail info.ca@blum.com

Please enclose an explanation of the defect with a copy of your proof of purchase. Allow approximately four (4) weeks for delivery of the replacement.

Other terms and conditions:

ALL WARRANTIES IMPLIED BY LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED AS SET FORTH ABOVE. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES OF BLUM WITH RESPECT TO THE REPAIR OR REPLACEMENT OF ANY PROPS OR PARTS. IN NO EVENT SHALL BLUM BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE OR FAILURE OF ITS HARDWARE.

Kitchen distributor/Carpenter data

Description: _____

Address: _____

_____

_____

. . . or use the business card

SERVO DRIVE by Blum

Replacement parts form

In order to receive your SERVO-DRIVE replacement parts as quickly as possible, your SERVO-DRIVE and/or kitchen supplier requires the following data:

1. Kitchen owner data:

Description: _____

Address: _____

_____

_____

Commission number: _____

2. Part number and batch number of the defective SERVO-DRIVE component:

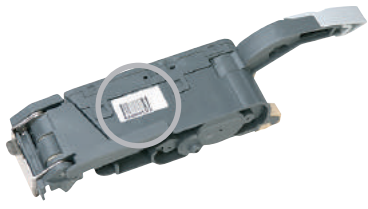
	Part number	Batch number	Piece
Transformer	Z10NE _____	BN _____	_____
Drive unit	Z10A _____	BAU _____	_____
	Z10A _____	BAU _____	_____

Where to find the part number ...

... on the transformer



... on the drive unit:



Where to find the batch number ...

... on the transformer



... on the drive unit:



BAU0010119422 IDX:00 IDNR: 764.931.0 BZ-006/0EN 06.07